

Comment from Consultant Donald Moynihan on *Identifying and Reducing Burdens in Administrative Procedures*
October 11, 2023

Under “OMB should consider issuing updated guidance that further expands upon flexibilities agencies can use under the Paperwork Reduction Act (PRA) to conduct customer experience research,” I was wondering if we could add something like, “OMB should consult with agencies about ways to streamline the PRA process for research designed to reduce burdens.”