

Comment from Dr. Larry Ozeran in response to Request for Information for *Identifying and Reducing Burdens in Administrative Processes*
February 17, 2023

Thank you for opening this comment period. I wanted to respond in regards to "*Congress and the White House have, over the past three decades, directed agencies to design and manage public-facing processes to account for the needs of public participants.*"

In the regulations.gov process, a comment tracking number is created, however it is not used to its fullest potential. When a comment is submitted it enters a 'black box' where the submitter cannot learn anything about the status of the comment until it is made public. Please consider expanding the purpose of the tracking number so that a submitter can see how the comment is progressing through the process (submitted, sent to agency, in review). If the tracking number tracked the status of the comment for the public as well as internally it would improve transparency / open government, and also reassure the submitter where the comment was in the process in case it got stuck somewhere.

Thank you for considering this process improvement suggestion.

Dr. Larry Ozeran
President, Clinical Informatics, Inc.
(530) 650-8245