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Comment from David Bray, Member of the Public

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I saw the statement suggesting the Technology Transformation Service (TTS) that the person said was with GAO. I think they meant GSA / General Services Administration. Also, I would recommend combining IT experts from each of the different regulatory agencies with a team US Digital Services to create a technical workforce that looks at commenting systems across all agencies and how [regulations.gov](https://www.regulations.gov) might provide a reusable, cloud-based platform that could be customized to meet the different process needs of different agencies -- assuming those processes can't be standardized (which would be preferred) by policy.