Comment from Senior Fellow Russell Wheeler on *Best Practices for Adjudication not Involving an Evidentiary Hearing*October 24, 2023

## Line

- Agree with Ronald Levin's suggestion. Deleting "There is no" requires it.
- The reference for "This decision" is not clear (at least to me). Is it line 48's "front-line decision" or the decision anticipated from line 50's "neutral decisionmaker"? Instead of "This decision, perhaps "The \_\_\_\_\_\_ decision might be called . . . ."
- "agency-adopted rules and policies offer <u>agencies</u> the best mechanism<u>s</u> for agencies to <u>for</u> establish<u>ing</u> procedural...."
- 93 Agree with Jeff Lubbers's revision
- On its face, this item says notices should not be in English. Perhaps, "provided in <u>several</u> languages other than English and be . . . "
  And does this language recommendation as to "notices" apply as well to item 8 ("FAQs" etc.) and item 16's guidance documents?
- Are items 6 (lawyers or laypersons) and 7 (friends, family members) either/or? If not, should they be combined?
- Are items 10 and 11 on disqualification specific to Type C adjudications, or should they be prefaced with something like "As in Type A and B adjudications . . . . "? Although the terms are regularly used interchangeably, I've always understood "disqualify" to mean a separate actor removes the decisionmaker, and recusal to mean self-removal. If so, "regulations should require the recusal of" or "agencies should disqualify."
- Isn't "do not have" implied? And isn't item 9 applicable here? Perhaps "Agencies that <del>do not have an ombuds program and do not choose <u>not</u> to establish <u>or share</u> an ombuds program should provide less . . . "</del>